

End-of-Sale and End-of-Life Announcement for the Cisco Unity Version 5.x

EOL7172

Cisco announces the end-of-sale and end-of life dates for the Cisco Unity Version 5.x. The last day to order the affected product(s) is December 10, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Unity Version 5.x

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	June 11, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 10, 2010
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 10, 2011
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 10, 2011
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 10, 2011
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	March 7, 2013
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2013

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UNITY-5.X-K9	Unity Release 5	See the Product Migration Options section below for detailed information on replacing this product.		
UNITY-5.X-VUP-K9	Unity, UM or VM version update to Release 5.X	See the Product Migration Options section below for detailed information on replacing this product.		
UNITY5-DEMO-K9	Unity 5.0, 10 users, 2 sessions, Demo software DVD	See the Product Migration Options section below for detailed information on replacing this product.		
UNITY5-SL32-VUPK9	Unity 5.X Version Upgrade from 4.X - 32 ports or less	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UNITY5-SL96-VUPK9	Unity 5.X Version Upgrade from 4.X - 33 ports or more	See the Product Migration Options section below for detailed information on replacing this product.		
UNITY5-UPG-UWL-K9=	Unity 5.0 Upgrade License	See the Product Migration Options section below for detailed information on replacing this product.		
UNITY5.X-ADD-LANG	Support for an additional language. May order up to 17.	See the Product Migration Options section below for detailed information on replacing this product.		
UNITY5.X-ADD-LANG=	Support for an additional language. May order up to 17.	See the Product Migration Options section below for detailed information on replacing this product.		
UNITY5.X-AMIS	Unity, AMIS-A networking	See the Product Migration Options section below for detailed information on replacing this product.		
UNITY5.X-AMIS=	Unity, AMIS-A networking	See the Product Migration Options section below for detailed information on replacing this product.		
UNITY5.X-CUE-CXN	Unity-Cisco Unity Express - Unity Connection Networking	See the Product Migration Options section below for detailed information on replacing this product.		
UNITY5.X-CUE-CXN=	Unity-Cisco Unity Express Networking	See the Product Migration Options section below for detailed information on replacing this product.		
UNITY5.X-VPIM	Unity, VPIM - Per Server	See the Product Migration Options section below for detailed information on replacing this product.		
UNITY5.X-VPIM=	Unity, VPIM - Per Server	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYU5-100USR-E	Unity UM Exchg, 100 users, 16 session	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYU5-100USR-E=	Unity UM Exch, 100 usr, 16 session, 2 TTS	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYU5-100USR-K9=	Unity UM Exch, 100 usr, 16 session, 2 TTS	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYU5-200USR-E	Unity UM Exchg, 200 users, 16 session	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYU5-200USR-E=	Unity UM Exch, 200 usr, 16 session, 2 TTS	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYU5-200USR-K9=	Unity UM Exch, 200 usr, 16 session, 2 TTS	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UNITYU5-300USR-E	Unity UM Exchg, 300 users, 16 session	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYU5-300USR-E=	Unity UM Exch, 300 usr, 16 session, 2 TTS	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYU5-300USR-K9=	Unity UM Exch, 300 usr, 16 session, 2 TTS	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYU5-50USR-E	Unity UM Exchg, 50 users, 16 session	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYU5-50USR-E=	Unity UM Exch, 50 usr, 16 session, 2 TTS	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYU5-50USR-K9=	Unity UM Exch, 50 usr, 16 session, 2 TTS	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYU5-USR-D12K=	12000 Unity UM for DominoUser Licenses	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYU5-USR-E100=	100 Unity UM for Exchange User Licenses	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYU5-USR-E10=	10 Unity UM for Exchange User Licenses	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYU5-USR-E5=	5 Unity UM for Exchange User Licenses	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYV5-100USR	Unity VM, 100 users (w/ 16 sessions)	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYV5-100USR-K9=	Unity VM, 100 users (w/ 16 sessions)	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYV5-100USR=	Unity VM, 100 users (w/ 16 sessions)	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYV5-200USR	Unity VM, 200 users (w/ 16 sessions)	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYV5-200USR-K9=	Unity VM, 200 users (w/ 16 sessions)	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYV5-200USR=	Unity VM, 200 users (w/ 16 sessions)	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UNITYV5-300USR	Unity VM, 300 users (w/ 16 sessions)	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYV5-300USR-K9=	Unity VM, 300 users (w/ 16 sessions)	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYV5-300USR=	Unity VM, 300 users (w/ 16 sessions)	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYV5-50USR	Unity VM, 50 users (w/ 16 sessions)	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYV5-50USR-K9=	Unity VM, 50 users (w/ 16 sessions)	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYV5-50USR=	Unity VM, 50 users (w/ 16 sessions)	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYV5-USR-E100=	100 Unity VM for Exchange User Licenses	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYV5-USR-E10=	10 Unity VM for Exchange User Licenses	See the Product Migration Options section below for detailed information on replacing this product.		
UNITYV5-USR-E5=	5 Unity VM for Exchange User Licenses	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

Customers are encouraged to migrate to Cisco Unity Connection Version 8.x. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps6509/index.html>. Customers with UCSS contracts may migrate at no additional charge.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Cisco Unity Version 5.x through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Unity Connection Version 8.x, visit <http://www.cisco.com/en/US/products/ps6509/index.html>, or contact your local account representative.

To request information about the Cisco Unity Connection Version 8.x, send an e-mail to unity-pm-team@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
<http://www.cisco.com/cisco/support/notifications.html>.

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